

# Home Care Package Rates

Effective 1<sup>st</sup> July 2025



GST is not applicable to these services

Services 2 hours and over All services are rounded to closest 15 minutes	Standard 6am-8pm	Evening 8pm- 12am	Weekend	Public Holiday
Community Care*	\$94	\$106	\$119	\$166
Home Help	\$94	\$106	\$119	\$166
Gardening**	\$70 - \$130 per hour		N/A	
Per Km charge for Transport/Community Access/Shopping (Escorted or Unescorted)		\$1.50		
All prices below are Standard Weekday Rates				
Allied Health**		Subject to type of service & Brokered Fee Schedule		
Nursing/Clinical Care**		\$138 - \$240 per hour		
JFU Care Cognitive Assessments		\$132		

Services	Standard - Weekday	Saturday	Sunday	Public Holiday
Passive Overnight (Up to 12 hours per shift)	\$493	\$641	\$789	\$883
Active Overnight per hour (12am - 6am)	\$114	\$139	\$174	\$201

Services less than 2 hours All services are rounded to closest 15 minutes	Standard 6am-8pm	Evening 8pm-12am	Weekend	Public Holiday
Community Care*	\$131	\$161	\$177	\$249
Home Help	\$131	\$161	\$177	\$249

Home Care Package Level	Case Management	Package Management
Levels 1 - 4	15%	14%

\*Community Care includes – respite care, personal care, meal preparation, transport, shopping and community access/social support.

\*\*Administration costs are included in the price of all Allied Health, Nursing/Clinical Care and Gardening services

JFU Care have elected not to charge the Basic Daily Fee

## Cancellation policy

JFU Care requests and advises clients that there is a requirement to provide 24 hours' notice to JFU Care when/if a planned service is to be cancelled or a full fee cost recovery will be invoiced to the package.

## Fee Changes

Fees may be changed at any time with reasonable notice given.

## Office Hours

JFU Care has extended offices hours from 8:00am to 5:00pm weekdays. We can be directly contacted by telephone (03) 9578 3024. We also have a dedicated After-Hours service available to assist with urgent requests or enquiries on (03) 9578 3024

## 24/7 Care

24 hour live-in-care may be provided based on case-by-case assessment