

# Private Clients Rates

Effective 6th January 2025



Services 2 hours and over (per hour)	Standard 6am – 8pm	Evening 8pm – 12am	Saturday	Sunday	Public Holiday
Community Care *	\$77	\$93	\$101	\$124	\$147
Personal Care **	\$77	\$93	\$101	\$124	\$147
Disability Care	\$84	\$103	\$110	\$136	\$160
Domestic Cleaning	\$66	\$80	\$85	\$106	\$126
Gardening	\$94	N/A	\$123	\$150	\$179
Rate per Kilometre	\$1.50				

Service	Standard - Weekday	Saturday	Sunday	Public Holiday
Passive Overnight (12-hour shift)	Please contact office for rates			
Active Overnight (12am - 6am)	Please contact office for rates			

Service Less than 2 hours (per hour)	Standard 6am-8pm	Evening 8pm-12am	Saturday	Sunday	Public Holiday
Community Care *	\$119	\$143	\$155	\$191	\$226
Personal Care **	\$119	\$143	\$155	\$191	\$226
Disability Care	\$130	\$158	\$170	\$209	\$249
Domestic Cleaning	\$99	\$119	\$129	\$159	\$189

\*Community Care includes - respite care, meal preparation, transport, shopping and community access/social support.

\*\*Personal Care ***does not*** attract GST

All services are invoiced relevant to the fees outlined above. Invoices are strictly seven (7) days. Overdue accounts may incur a finance charge.

All services will be rounded off to the nearest 15 minutes

### Cancellation policy

JFU requests and advises clients that there is a requirement to provide 24 hours' notice to JFU when/if a planned service is to be cancelled or a full fee cost recovery will be invoiced to the client.

### Fee Changes

Fees may be changed at any time with reasonable notice given.

### Office Hours

JFU Care has extended offices hours from 8:00am to 5:00pm weekdays. We can be directly contacted by telephone: (03)9578 3024. We also have a dedicated After-Hours service available to assist with urgent requests or enquiries on (03) 9578 3024

### 24/7 Care

24 hour live-in-care may be provided based on case-by-case assessment